



YORKSHIRE EQUESTRIAN CENTRE CLIENT INFORMATION PACK

Welcome to Yorkshire Equestrian Centre!

Y.E.C. is a friendly riding school, livery yard and event centre based between Leeds and Tadcaster. We are fully licensed with Selby District Council, insured with Just Equestrian insurance and we are mad about all things equestrian!

All of our staff are experienced instructors, with years in the training of horse and rider. We are all horse owners, and train and compete in our free time. We also all have the relevant training and qualifications to go with our teaching experience. We are all first aid and safeguarding trained as well as being DBS checked.

As a licensed centre, we undergo a thorough yearly inspection, ensuring high standards are adhered to in all aspects of riding school management and animal welfare etc

We run a little differently to your average riding school. We will not offer the typical big group "ride to the rear of the ride" type lessons, as we prefer to work on the one-on-one, semi-private type lessons, meaning our rider's progression is clear. We ourselves never stop learning and attend further training sessions several times a year.

Feel free to pop in and have a chat about your requirements!

Meet the team:

Gemma Womersley BHS Coach
Centre Proprietor and Head Coach

Lotte Cooper
Coach

Sarah Naylor
Weekend Yard Manager

Kane Wilson
Weekday Yard Manager
Weekend **Helen McGloughlin**
Stable Management and Forest School Leader



Your lesson –

The first lesson is always a special "assessment" lesson which is a 30min private lesson, where we will assess a new customer's level, ability, balance, and suitability to different horses.

Please arrive 15mins early for your first lesson, as there are assessment forms to fill out, and also we will need to arrange a riding hat for your lesson, or check yours before you can ride. If you are under 16 an adult will need to accompany you to help with the assessment forms.

When arriving for your first lesson, please park on the yard car park area and please stay by the office and indoor arena. Staff will come and find you.

Please DO NOT RUN when anywhere on the yard, horses can be scared by sudden movement.

After your first lesson, we will discuss a tailored plan forward, with recommendations for the future.

Prices for lessons are as follows:

Assessment lesson £27 Private 30min lesson £27

Semi private 30min lesson (3 riders) £22 45min lesson £30

Shared lesson 30min (4 riders) £17 45min £22

For all future lessons, please arrive 10 mins early ready to ride, as a delay getting hats / body protectors / coats etc. on will affect lesson times during the day. If you are borrowing one of our hats these are available in the hat box, please select your hat before your lesson time, remembering there is a fee of £2 after the first lesson which is free of charge.

There are sofas and hot/cold drinks/snacks available in the office kitchen for your convenience however we ask that parents do not leave children unattended on the yard, remembering to be considerate of other riders.



What to wear?

Please wear suitable clothing, it is ok to not own specific horse riding clothes, however, skirts, shorts, ugg boots etc are not suitable. Please wear jeans / leggings, jumpers and coats, with strong sturdy footwear. Boots with a small heel, or wellies are acceptable, trainers are not allowed. Please remember, although we do have a covered arena, it is often cold and can suddenly rain, so please do remember coats and gloves!



Yard Rules:

1. Children are not to be left unattended at any time on the yard.
2. No running, shouting on the yard at any time, horses can get scared
3. Do not run or jog past any riding arenas
4. Please close all gates behind you, this is for your and the horses safety
5. Do not feed the horses treats, without permission as this encourages them to bite
6. No entry into stables/arenas/fields without permission
7. Horses are unpredictable, they might get scared, kick or bite
8. Please follow sign instructions, no entry areas / no climbing signs are to be followed.
9. Do not climb on fences / bales it is dangerous for you, and other people.
10. Follow instructions of yard staff at all times
11. Arrive 10mins early for all lessons, and please be ready to ride on time, as spending time putting on hats / jumpers etc holds up lessons and affects the whole day.
12. We do have a cancellation policy please see our T&C's.
13. All riding hats must be up to current BHS standards
14. All lessons / Pony Club sessions must be booked in advance

Opening hours: Tuesday, Thursday 12pm – 7pm, Saturday 9am-5.30pm Closed Monday, Wednesday, Friday & Sunday.

Contact details:

07748 11 55 88 riding@yorkshireec.co.uk

Yorkshire Equestrian Centre, Laith Staid Lane, South Milford, Leeds,
North Yorkshire, LS25 6JU www.yorkshireec.co.uk
www.facebook.com/yorkshireec

Terms and conditions:

ALL Clients:

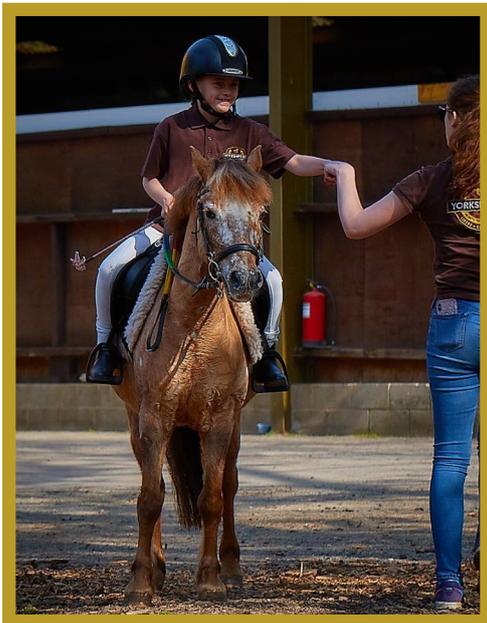
Must have completed a Rider Registration Form before riding a horse.
This will be countersigned after the lesson by an instructor.

Must resubmit their Rider Registration Form if their details change. (the responsibility falls to the Parent/Guardian if the child is under 18).

We reserve the right to refuse you to ride a particular horse/pony if we feel that the safety of the rider or horse is in question.

You reserve the right to change to another horse/ pony, providing one is available, and it is practical and safe to do so.

You also have the right to request another Instructor subject to availability.

**Punctuality and Arrival Times:**

Please arrive 10 minutes before the start of the lesson to allow time for hat fitting.

If you are late, we unfortunately cannot make that time up as other clients will be waiting for their lessons to start on time.

If we are late for whatever reason we will make up your lesson time

New Clients:

Are required to attend a mandatory Assessment/Introduction Lesson before being allowed to book anything else. This allows us to ascertain your riding level.

All Clients Rules Apply.

Payments:

If you fail to turn up, you will be required to pay in full.

Cancellations:

48 hours' notice MUST be given for any cancellations

If less than 48 hours' or no notice is given 100% of lesson fee will be charged

Instructors:

Instructors reserve the right to refuse to teach a client for any reason.

Bad Weather or Conditions:

Activities might be cancelled in extreme weather.

You should call us on 07748 11 55 88 before you leave for the centre if the weather is in doubt. If we have not contacted you, please do not assume the lesson is cancelled, often it is not as bad here as it might be elsewhere. We will contact you to cancel in the case of extreme weather.

We reserve the right to cancel riding because of bad weather at anytime.

Safety Equipment and Riding Wear:

P.P.E (Personal Protective Equipment): Every time you handle a horse you are required to wear the appropriate Personal Protective Equipment.

Riding Helmets:

Hats (all types): Should be up to current BHS riding standards

Must be worn and fastened at all times while riding a horse.

Must be worn and fastened at all times while handling or a horse.

We strongly advise all customers to purchase their own helmet as soon as possible.

We recommend against purchasing second hand riding helmets in case they have been damaged. We

reserve the right to refuse you lessons if hat is not up to standard

We reserve the right to charge customers for helmet hire after the first lesson.

We do not provide body protectors, nor can we fit one, we are not qualified fitters

Body Protectors are down to parent's discretion.

Riding Footwear:

Clients must wear appropriate footwear while riding.

Allowed Footwear:

Jodphur Boots

Riding Boots

Wellies with a small heel

Most boots with a small heel

Disallowed Footwear:

Trainers

High Heels

Sandals

We reserve the right to refuse footwear we deem unsafe We recommend toe protection whenever handling a horse.

Jewellery:

You should not wear Jewellery of any kind, anything you wear you do so at your own risk. It's the parents responsibility to check their child isn't wearing Jewellery.

Extra Visitors and/or Friends of the Family:

Children must be supervised at all times by a legally responsible





person.

Parents are advised not to leave your children unattended at any time during their stay

If spectating, please remain as quiet as possible and in full view of the horses/ponies & Instructor at all times.

Whilst spectating, the Instructor reserves the right to ask you to leave the arena area if they feel the safety of the rider or horse/pony is in question.

Young Children: Must be supervised at all times by a responsible person and remain seated and quiet whilst lessons are in progress and not to run around. No climbing or sitting on fences is allowed. No running / shouting / jumping etc on the yard at any point. Please do not run past the main arena.

Movement of Horses & ponies and Farm Equipment around the yard and surrounding areas is unavoidable and we ask you to give way to them at all times.

Out of Bounds:

There are No Entry Type signs and notices posted around the facility, you must acknowledge and obey them, ignoring them is at your own risk.

Warning Signs:

We have many different warning signs all over, they are there for a reason, you must obey them. We reserve the right to ask you to leave at any time if we think you are a danger to yourself.

Smoking Policy:

We have a Strict No Smoking Policy anywhere on the premises, if you are caught you will be asked to leave.

Pets:

We only allow well behaved dogs on the premises. They must remain on a lead at all times.

Horses/Ponies:

All animals are unpredictable, Do Not Feed the Horses & Ponies at any time. Don't enter any field, box or make contact with a Horse or Pony at any time, without prior authorisation from a member of Management

Cars, Bicycles:

We can't be held responsible for any damage to your transportation while on the premises/grounds.

Personal Property:

We can't be held responsible for Damage, Theft or Loss of your personal property while it's on the premises.

OTHER:

The drive is not a footpath and walkers are advised to take extreme care due to the uneven surface.

Maximum Speed on the premises / private driveway is 5mph.



RIDING IS A RISK SPORT - Your choice to ride is voluntary. We take all reasonable care to provide suitable and safe horses and ponies for all our clients. All animals can be Unpredictable. We strongly advise you to take out full personal accident cover.

PLEASE NOTE: Yorkshire Equestrian Centre, Owners & Staff cannot be held responsible for any accident, injury or loss to any persons or their property whilst on these premises or whilst out hacking.

Agreement of Terms: If you do not agree with any of Terms and Conditions, then you do not have permission to enter the premises and any bookings are null and void. Our no Cancellation Policy applies in this situation as well because our Terms and Conditions are available online and on request at any time. As such you have every opportunity to read them before booking any activity and a refund will not be available on failure to accept them.

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